Campbell Scientific, Inc. Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: LoggerNet 4.7, LoggerNet Remote 4.7, and LoggerNet Admin 4.7

Report Date: September 14, 2021

Product Description:

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Notes: This document describes normal operational functionality. It does not include maintenance and troubleshooting procedures.

Evaluation Methods Used: Testing is based on general product knowledge. Testing involved extensive use of leading assistive technology, such as JAWS, NVDA, and NaturallySpeaking using manual checking.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|----------------------------------|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | Partial (Still under evaluation) |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11) | Partial (Still under evaluation) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

• EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation

• Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: LoggerNet, LoggerNet Remote, and LoggerNet Admin is a desktop application that does not yet meet all WCAG 2.1 Level A requirements.

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 11.1.1.1.1 (Open Functionality Software) • 11.8.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | Textual descriptions of graphical content may exist but are not exposed to assistive technology. Help documentation also is not exposed to assistive technology. |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | Audio is not required for product operation, though audio-generating features do exist. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | Audio is not required for product operations, though audio-generating features do exist. |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | Audio is not required for product operations, though audio-generating features do exist. |
| 1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria | Does Not Support | The structure and/or relationship of controls and content is not exposed to assistive technology. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | The sequence and relationship of content displayed to the user is not exposed to screen readers. |
| 1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) | Does Not Support | In some cases, icon buttons do not have an associated text label. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | Information might occasionally be encoded only in color. |
| 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) | Not Applicable | Audio is not required for product operation, though audio-generating features do exist. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | Many of the UI controls in LoggerNet can be accessed using a keyboard, and other core functionality can be performed by entering CoraScript commands in the DOS Prompt Window. |
| 2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) | Does Not Support | Focus cannot be moved away from some dialogs with only the keyboard. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | |
| 2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | |
| 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | |
| 2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Software) – Does not apply to non-web software 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) – Does not apply to non-web docs | | |
| 2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | |
| 2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) | Does Not Support | Focus order may not be consistent in all User Interfaces (UI). |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | Link purpose is not always determinable by the link text. |
| 2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) | Partially Supports | Figures have functionality that require pointer gestures. Resizing side panels and document windows also require pointer gestures. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| 2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Partially Supports | In some cases, execution of function happens on down event of pointer. |
| 2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Does Not Support | Name of all user interface components may not be available to assistive technology. |
| 2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) | Not Applicable | LoggerNet is a desktop application and is not tested for mobile devices with motion sensors. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| 3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | LoggerNet has some rudimentary support for the use of other languages. These languages are not available to assistive technology. |
| 3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) | Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 12.2.4 (Support Docs) Revised Section 508 501 (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria | | |
| 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 | Does Not Support | Error messages display but are not exposed to assistive technology. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 501 (Software)504.2 (Authoring Tool)602.3 (Support Docs) | | |
| 3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | Labels and instructions display but are not exposed to assistive technology. |
| 4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) | Does Not Support | Assistive technology may not be able to accurately pares all content. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| • 602.3 (Support Docs) | | |
| 4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | Name, role, and value of all user inface components may not be available to assistive technology. |

Table 2: Success Criteria, Level AA

Notes: LoggerNet, LoggerNet Remote, and LoggerNet Admin is a desktop application that does not yet meet all WCAG 2.1 Level AA requirements.

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) | Not Applicable | Audio is not required for product operation, though audio-generating features do exist. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 | | |
| • 501 (Software) | | |
| • 504.2 (Authoring Tool) | | |
| • 602.3 (Support Docs) | | |
| 1.2.5 Audio Description (Prerecorded) (Level AA) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 10.1.2.5 (Non-web document) | | Audio is not required for product operation, though audio-generating features do exist. |
| • 11.1.2.5 (Open Functionality Software) | | |
| • 11.1.2.5 (Closed Software) | | |
| • 11.8.2 (Authoring Tool) | Not Applicable | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) Revised Section 508 | | |
| • 501 (Software) | | |
| • 504.2 (Authoring Tool) | | |
| • 602.3 (Support Docs) | | |
| | | |
| 1.3.4 Orientation (Level AA 2.1 only) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 10.1.3.4 (Non-web document) | Supports | |
| • 11.1.3.4 (Open Functionality Software) | | |
| • 11.1.3.4 (Closed Software) | | |
| 11.8.2 (Authoring Tool)12.1.2 (Product Docs) | | |
| • 12.1.2 (Froduct Docs) • 12.2.4 (Support Docs) | | |
| - 12.2.7 (Jupport Docs) | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| Revised Section 508 – Does not apply | | |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Does Not Support | Input field purpose may not always be programmatically determined. |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | In some cases, user interface text does not meet minimum contrast requirements. |
| 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria | Does Not Support | Not all text in the application can be resized. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | Figures have textual information which is not exposed to assistive technology. |
| 1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) | Does Not Support | Horizontal or vertical scrolling may be required. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| 1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Does Not Support | Icons and other non-text content may not meet minimum contrast requirements. |
| 1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Does Not Support | LoggerNet does not have options to change text style properties like line height, letter spacing, and word spacing. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Does Not Support | In some cases, tooltip content might not be hoverable or dismissible without moving pointer hover. |
| 2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Not Applicable | |
| 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) | Does Not Support | Headings and labels are not exposed to assistive technology. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | In some cases, a focus indicator might not be clearly visible to the user. |
| 3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) | Does Not Support | LoggerNet does have the ability to be used with multiple languages, but the change in language is not exposed to assistive technology. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 12.2.4 (Support Docs) Revised Section 508 501 (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Not Applicable | |
| 3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 501 (Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | | |
| 3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | Error messages display but may not be exposed to assistive technology. |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Software) • 504.2 (Authoring Tool) | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| • 602.3 (Support Docs) | | |
| 4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Does Not Support | Status messages may not always be programmatically determined. |

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

| Criteria | Conformance Level | Remarks and Explanations |
|---------------------------|--------------------|--|
| 302.1 Without Vision | Does Not Support | |
| 302.2 With Limited Vision | Partially Supports | Some controls and displays can be used with adaptive technology. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 302.3 Without Perception of Color | Does Not Support | |
| 302.4 Without Hearing | Supports | Audio is capable of being generated by the application but is not necessary to its function. |
| 302.5 With Limited Hearing | Supports | Audio is capable of being generated by the application but is not necessary to its function. |
| 302.6 Without Speech | Not Applicable | |
| 302.7 With Limited Manipulation | Not Applicable | |
| 302.8 With Limited Reach and Strength | Not Applicable | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Not Applicable | |

Chapter 4: <u>Hardware</u>

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------|-------------------------------------|-------------------------------------|
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| 402.1 General | Heading cell – no response required | Heading cell – no response required |
| 402.2 Speech-Output Enabled | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 402.2.1 Information Displayed On-Screen | Not Applicable | |
| 402.2.2 Transactional Outputs | Not Applicable | |
| 402.2.3 Speech Delivery Type and Coordination | Not Applicable | |
| 402.2.4 User Control | Not Applicable | |
| 402.2.5 Braille Instructions | Not Applicable | |
| 402.3 Volume | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | Not Applicable | |
| 402.3.2 Non-private Listening | Not Applicable | |
| 402.4 Characters on Display Screens | Not Applicable | |
| 402.5 Characters on Variable Message Signs | Not Applicable | |
| 403 Biometrics | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | Not Applicable | |
| 404 Preservation of Information Provided for Accessibility | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | Not Applicable | |
| 405 Privacy | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 405.1 General | Not Applicable | |
| 406 Standard Connections | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | Not Applicable | |
| 407 Operable Parts | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | Not Applicable | |
| 407.3 Input Controls | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | Not Applicable | |
| 407.3.2 Alphabetic Keys | Not Applicable | |
| 407.3.3 Numeric Keys | Not Applicable | |
| 407.4 Key Repeat | Not Applicable | |
| 407.5 Timed Response | Not Applicable | |
| 407.6 Operation | Not Applicable | |
| 407.7 Tickets, Fare Cards, and Keycards | Not Applicable | |
| 407.8 Reach Height and Depth | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 407.8.1.1 Vertical Plane for Side Reach | Not Applicable | |
| 407.8.1.2 Vertical Plane for Forward Reach | Not Applicable | |
| 407.8.2 Side Reach | Not Applicable | |
| 407.8.2.1 Unobstructed Side Reach | Not Applicable | |
| 407.8.2.2 Obstructed Side Reach | Not Applicable | |
| 407.8.3 Forward Reach | Not Applicable | |
| 407.8.3.1 Unobstructed Forward Reach | Not Applicable | |
| 407.8.3.2 Obstructed Forward Reach | Not Applicable | |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not Applicable | |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not Applicable | |
| 408 Display Screens | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | Not Applicable | |
| 408.3 Flashing | Not Applicable | |
| 409 Status Indicators | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 409.1 General | Not Applicable | |
| 410 Color Coding | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | Not Applicable | |
| 411 Audible Signals | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | Not Applicable | |
| 412 ICT with Two-Way Voice Communication | Heading cell – no response required | Heading cell – no response required |
| 412.2 Volume Gain | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | Not Applicable | |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not Applicable | |
| 412.3 Interference Reduction and Magnetic Coupling | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | Not Applicable | |
| 412.3.2 Wireline Handsets | Not Applicable | |
| 412.4 Digital Encoding of Speech | Not Applicable | |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 412.7 Video Communication | Not Applicable | |
| 412.8 Legacy TTY Support | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | Not Applicable | |
| 412.8.2 Voice and Hearing Carry Over | Not Applicable | |
| 412.8.3 Signal Compatibility | Not Applicable | |
| 412.8.4 Voice Mail and Other Messaging Systems | Not Applicable | |
| 413 Closed Caption Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | Not Applicable | |
| 413.1.2 Pass-Through of Closed Caption Data | Not Applicable | |
| 414 Audio Description Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | Not Applicable | |
| 414.1.2 Other ICT | Not Applicable | |
| 415 User Controls for Captions and Audio Descriptions | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | Not Applicable | |
| 415.1.2 Audio Description Controls | Not Applicable | |

Chapter 5: Software

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.x section | See information in WCAG 2.x section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | | |
| 502.2.2 No Disruption of Accessibility Features | | |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | | |
| 502.3.2 Modification of Object Information | | |
| 502.3.3 Row, Column, and Headers | | |
| 502.3.4 Values | | |
| 502.3.5 Modification of Values | | |
| 502.3.6 Label Relationships | | |
| 502.3.7 Hierarchical Relationships | | |
| 502.3.8 Text | | |
| 502.3.9 Modification of Text | | |
| 502.3.10 List of Actions | | |
| 502.3.11 Actions on Objects | | |
| 502.3.12 Focus Cursor | | |
| 502.3.13 Modification of Focus Cursor | | |
| 502.3.14 Event Notification | | |
| 502.4 Platform Accessibility Features | | |
| 503 Applications | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | | |
| 503.3 Alternative User Interfaces | | |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | | |
| 503.4.2 Audio Description Controls | | |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|----------------------|-------------------------------------|
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable") | See WCAG 2.x section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format | | |
| Conversion | | |
| 504.2.2 PDF Export | | |
| 504.3 Prompts | | |
| 504.4 Templates | | |

Chapter 6: Support Documentation and Services

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | | |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | | |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | | |
| 603.3 Accommodation of Communication Needs | | |

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Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 4.2.1 Usage without vision | | |
| 4.2.2 Usage with limited vision | | |
| 4.2.3 Usage without perception of colour | | |
| 4.2.4 Usage without hearing | | |
| 4.2.5 Usage with limited hearing | | |
| 4.2.6 Usage with no or limited vocal capability | | |
| 4.2.7 Usage with limited manipulation or strength | | |
| 4.2.8 Usage with limited reach | | |
| 4.2.9 Minimize photosensitive seizure triggers | | |
| 4.2.10 Usage with limited cognition, language or learning | | |
| 4.2.11 Privacy | | |

Chapter <u>5: Generic Requirements</u>

| Criteria | Conformance Level | Remarks and Explanations |
|------------------------------|-------------------------------------|--|
| 5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 5.1.2 General | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| 5.1.3 Non-visual access | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 5.1.3.1 Audio output of visual information | | |
| 5.1.3.2 Auditory output delivery including speech | | |
| 5.1.3.3 Auditory output correlation | | |
| 5.1.3.4 Speech output user control | | |
| 5.1.3.5 Speech output automatic interruption | | |
| 5.1.3.6 Speech output for non-text content | | |
| 5.1.3.7 Speech output for video information | | |
| 5.1.3.8 Masked entry | | |
| 5.1.3.9 Private access to personal data | | |
| 5.1.3.10 Non-interfering audio output | | |
| 5.1.3.11 Private listening volume | | |
| 5.1.3.12 Speaker volume | | |
| 5.1.3.13 Volume reset | | |
| 5.1.3.14 Spoken languages | | |
| 5.1.3.15 Non-visual error identification | | |
| 5.1.3.16 Receipts, tickets, and transactional outputs | | |
| 5.1.4 Functionality closed to text enlargement | | |
| 5.1.5 Visual output for auditory information | | |
| 5.1.6 Operation without keyboard interface | Heading cell – no response required | Heading cell – no response required |
| 5.1.6.1 Closed functionality | See 5.1.3.1 through 5.1.3.16 | See information in 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus | | |
| 5.1.7 Access without speech | | |
| 5.2 Activation of accessibility features | | |
| 5.3 Biometrics | | |
| 5.4 Preservation of accessibility information during conversion | | |
| 5.5 Operable parts | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | | |

| Criteria | Conformance Level | Remarks and Explanations |
|-------------------------------------|-------------------------------------|-------------------------------------|
| 5.5.2 Operable parts discernibility | | |
| 5.6 Locking or toggle controls | Heading cell – no response required | Heading cell – no response required |
| 5.6.1 Tactile or auditory status | | |
| 5.6.2 Visual status | | |
| 5.7 Key repeat | | |
| 5.8 Double-strike key acceptance | | |
| 5.9 Simultaneous user actions | | |

Chapter <u>6: ICT with Two-Way Voice Communication</u>

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 6.1 Audio bandwidth for speech | | |
| 6.2 Real-time text (RTT) functionality | Heading cell – no response required | Heading cell – no response required |
| 6.2.1.1 RTT communication | | |
| 6.2.1.2 Concurrent voice and text | | |
| 6.2.2.1 Visually distinguishable display | | |
| 6.2.2.2 Programmatically determinable send and receive direction | | |
| 6.2.2.3 Speaker identification | | |
| 6.2.2.4 Visual indicator of Audio with RTT | | |
| 6.2.3 Interoperability | | |
| 6.2.4 RTT responsiveness | | |
| 6.3 Caller ID | | |
| 6.4 Alternatives to voice-based services | | |
| 6.5 Video communication | Heading cell – no response required | Heading cell – no response required |
| 6.5.1 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 6.5.2 Resolution | | |
| 6.5.3 Frame rate | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---------------------------------|---------------------------------|
| 6.5.4 Synchronization between audio and video | | |
| 6.5.5 Visual indicator of audio with video | | |
| 6.5.6 Speaker identification with video (sign language) communication | | |
| 6.6 Alternatives to video-based services (advisory only) | Advisory – no response required | Advisory – no response required |

Chapter 7: ICT with Video Capabilities

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 7.1 Caption processing technology | Heading cell – no response required | Heading cell – no response required |
| 7.1.1 Captioning playback | | |
| 7.1.2 Captioning synchronization | | |
| 7.1.3 Preservation of captioning | | |
| 7.1.4 Captions characteristics | | |
| 7.1.5 Spoken subtitles | | |
| 7.2.1 Audio description playback | | |
| 7.2.2 Audio description synchronization | | |
| 7.2.3 Preservation of audio description | | |
| 7.3 User controls for captions and audio description | | |

Chapter 8: Hardware

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 8.1.1 Generic requirements | Heading cell – no response required | Heading cell – no response required |
| 8.1.2 Standard connections | | |
| 8.1.3 Colour | | |
| 8.2 Hardware products with speech output | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 8.2.1.1 Speech volume range | | |
| 8.2.1.2 Incremental volume control | | |
| 8.2.2.1 Fixed-line devices | | |
| 8.2.2.2 Wireless communication devices | | |
| 8.3 Stationary ICT | Heading cell – no response required | Heading cell – no response required |
| 8.3.2.1 Unobstructed high forward reach | | |
| 8.3.2.2 Unobstructed low forward reach | | |
| 8.3.2.3.1 Clear space | | |
| 8.3.2.3.2 Obstructed (< 510 mm) forward reach | | |
| 8.3.2.3.3 Obstructed (< 635 mm) forward reach | | |
| 8.3.2.4 Knee and toe clearance width | | |
| 8.3.2.5 Toe clearance | | |
| 8.3.2.6 Knee clearance | | |
| 8.3.3.1 Unobstructed high side reach | | |
| 8.3.3.2 Unobstructed low side reach | | |
| 8.3.3.3.1 Obstructed (≤ 255 mm) side reach | | |
| 8.3.3.3.2 Obstructed (≤ 610 mm) side reach | | |
| 8.3.4.1 Change in level | | |
| 8.3.4.2 Clear floor or ground space | | |
| 8.3.4.3.2 Forward approach | | |
| 8.3.4.3.3 Parallel approach | | |
| 8.3.5 Visibility | | |
| 8.3.6 Installation instructions | | |
| 8.4 Mechanically Operable parts | Heading cell – no response required | Heading cell – no response required |
| 8.4.1 Numeric keys | | |
| 8.4.2.1 Means of operation of mechanical parts | | |
| 8.4.2.2 Force of operation of mechanical parts | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---------------------------------------|-------------------|--------------------------|
| 8.4.3 Keys, tickets and fare cards | | |
| 8.5 Tactile indication of speech mode | | |

Chapter 9: Web (see WCAG 2.x section)

Notes:

Chapter 10: Non-Web Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-------------------------------|-------------------------------------|-------------------------------------|
| 10.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 10.5 Caption positioning | | |
| 10.6 Audio description timing | | |

Chapter 11: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 11.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 11.5 Interoperability with assistive technology | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 11.5.2 Accessibility services | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|-------------------------------------|
| 11.5.2.3 Use of accessibility services | | |
| 11.5.2.4 Assistive technology | | |
| 11.5.2.5 Object information | | |
| 11.5.2.6 Row, column, and headers | | |
| 11.5.2.7 Values | | |
| 11.5.2.8 Label relationships | | |
| 11.5.2.9 Parent-child relationships | | |
| 11.5.2.10 Text | | |
| 11.5.2.11 List of available actions | | |
| 11.5.2.12 Execution of available actions | | |
| 11.5.2.13 Tracking of focus and selection attributes | | |
| 11.5.2.14 Modification of focus and selection attributes | | |
| 11.5.2.15 Change notification | | |
| 11.5.2.16 Modifications of states and properties | | |
| 11.5.2.17 Modifications of values and text | | |
| 11.6 Documented accessibility usage | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | | |
| 11.6.2 No disruption of accessibility features | | |
| 11.7 User preferences | | |
| 11.8 Authoring tools | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See WCAG 2.x section (If not authoring tool, enter "Not Applicable") | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | | |
| 11.8.4 Repair assistance | | |
| 11.8.5 Templates | | |

Chapter 12: Documentation and Support Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 12.1 Product documentation | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | | |
| 12.1.2 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 12.2 Support Services | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | | |
| 12.2.3 Effective communication | | |
| 12.2.4 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 13.1 Relay services requirements | Heading cell – no response required | Heading cell – no response required |
| 13.1.2 Text relay services | | |
| 13.1.3 Sign relay services | | |
| 13.1.4 Lip-reading relay services | | |
| 13.1.5 Captioned telephony services | | |
| 13.1.6 Speech to speech relay services | | |
| 13.2 Access to relay services | | |
| 13.3 Access to emergency services | | |

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Include your company legal disclaimer here, if needed.