



Device

RV50(X) Sierra Wireless AirLink® 4G LTE Cellular Modem



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1. Introduction

This manual provides information for interfacing the RV50(X) Sierra Wireless AirLink® 4G LTE Cellular Modem to Campbell Scientific dataloggers.

The RV50(X) digital cellular modem is manufactured by Sierra Wireless® and supports network operator switching based on the SIM(s) for use on GSM (Global System for Mobile Communications) and CDMA (Code Division Multiple Access) networks. The modem is accessed through the Internet using TCP/IP communications protocol.

Use of the RV50(X) requires a VerizonLTE or AT&T® HSPA+/LTE business account or an equivalent account from Campbell Scientific or another service provider. For more information, see Establish cellular service (p. 4)

NOTE:

The RV50 also supports Verizon® CDMA/1xRTT/EVDO and AT&T® HSPA+/LTE accounts.

For additional information on the RV50(X) module, see the Support section of the Sierra Wireless website.

Before using the RV50(X), please study:

- Safety (p. 59)
- Initial inspection (p. 3)
- Pre-installation (p. 4)
- QuickStart (p. 9)

The RV50(X) module may be configured in one of two ways, depending on the communications type and needs of the user. *ACEmanager*, a web based configuration tool is hosted by the RV50 (X). It can be accessed using a web browser over the cellular WAN or locally over Ethernet. A number of templates will be provided for download to make most configurations very simple once connected to *ACEmanager*.

For many applications, the preferred module setup is Point-to-Point Protocol (PPP) mode. In this mode, the module simply passes IP communications directly to the data logger. This enables features such as FTP, HTTP, and emailing. QuickStart (p. 9) describes setting up the module for PPP mode. See the EmailRelay() paper and Blog article with example programs for more information on emailing.

Alternatively, for applications that just need a connection for data collection and data logger maintenance or monitoring, setup as a serial server is sufficient. In this mode, the module

receives IP communications over the cellular network and converts those to serial (RS-232) communications to pass on to the data logger. From the data logger perspective, this is no different than a serial cable connecting it to a computer. For information on configuring the RV50(X) in serial-server mode, see ACEManager and template files (p. 43)

2. Precautions

READ AND UNDERSTAND the Safety (p. 59) section at the front of this manual.

CAUTION:

This device uses considerably more power than the data logger, see Specifications (p. 27). It may require a larger power supply, switching power with the data logger, or a combination of these to ensure the battery is not drained. See Controlling power to the RV50(X) (p. 48) for program examples of using switched 12V to control power to the RV50(X).

We strongly recommend changing the default RV50(X) *ACEmanager* password to prevent unauthorized access and the potential of malware infection. The password can be changed from the *ACEmanager* Admin tab.

WARNING:

Failure to set a strong password in the RV50(X) may result in misuse of the modem by malware or hackers. Significant data overage charges may apply.

To prevent unwanted data usage when using a public static IP, consider doing the following:

• Limit open ports – Limit the number of configured ports that the RV50(X) is listening on. Open ports increase the chance of unwanted exploitation resulting in higher data usage and possible equipment misuse.

The *ACEManager* template provided by Campbell Scientific limits these ports for you. Only the ports needed for communications with your data logger are opened. It is important to load the template prior to adding or deleting any additional ports.

 Set Trusted IPs – The RV50(X) Trusted IP list limits devices that the RV50(X) will respond to. This requires entering the public IP address of each computer that will connect with or through the RV50(X). Each computer must have an unchanging public IP address set in *ACEManager* on the Security tab in the Trusted IPs - Inbound (Friends) field.

Status	WAN/Cellular	LAN	VPN	Security	Services	Location	Events Reporting	Serial	Applications	I/O	Admin
ast updat	ed time : 3/30/2021	4:37:31 PM									Apply Refresh Canc
Port For	warding		AT Inbou	nd Trusted IP (Friends List) N	lode		Disab	le 🗸		
Extende	d Port Forwarding		Inbound	Trusted IP Lis	st						
Best Filteries, Johnsond							ד	rusted IP			
Port Filtering - Inbound			X				0.0.0.0				
Port Filt	ering - Outbound	_									Add More
Trusted	IPs - Inbound (Frie	nds)	Inbound	Trusted IP Ra	inge						
				Range Start		Range End		e End			
Irusted	IPs - Outbound		X		0.0.0.0				0.0	0.0.0	
MAC Fil	tering										Add More

CAUTION:

Only set a Trusted IP address if you are familiar with the use of IP addresses. Consult your IT department or Campbell Scientific for assistance.

NOTE:

This setting does not affect outbound connections, only incoming connections.

3. Initial inspection

The RV50(X) ships with the following items:

- (1) gray power cable (from original manufacturer)
- (4) screws and washers (from original manufacturer)
- (1) 2 ft Ethernet cable
- (1) Quick Deploy Guide for private dynamic IP addresses
- (1) Quick Deploy Guide for public static IP addresses

Upon receipt of the RV50(X), inspect the package and contents for damage. File any damage claims with the shipping company.

Immediately check package contents against the shipping documentation. Contact Campbell Scientific about any discrepancies.

4. Pre-installation

TIP:

Check www.campbellsci.com \Box to ensure you are using the latest data logger support software and data logger operating system (OS).

Updating the OS during system setup and testing, or onsite is recommended. Sending an OS to a remote data logger will interrupt the data logger program. If you have questions, contact Campbell Scientific for assistance (https://www.campbellsci.com/support

4.1 Establish cellular service

For better security, we recommend using Konect PakBus® Router with a private dynamic IP address. This method allows only incoming PakBus communication. No other incoming communication is supported. However, all forms of outbound communication from the data logger are supported, including but not limited to PakBus, email, and FTP.

A public static IP address can also be used. This provides more incoming communication functionality, but is less secure and more vulnerable to unsolicited traffic.

NOTE:

A public static IP account must be used when the module is set up in serial server mode. Private dynamic IP accounts do not support the serial server mode.

4.1.1 Campbell Scientific cellular data service

Campbell Scientific can provide subscriptions to cellular service through Verizon, AT&T, T-Mobile, Vodafone, Telstra, and over 600 other providers worldwide. When this cellular service is purchased with the module, the module will come pre-provisioned with the required SIM card and APN. If you have already purchased the RV50(X), call Campbell Scientific to set up service.

4.1.2 Other service providers

While using Campbell Scientific is the simplest way to obtain cellular data service for your module, you can go directly to a provider. For more information on obtaining service directly from Verizon and AT&T, see Verizon Wireless and AT&T (p. 52).

TIP:

Prepaid cellular data plans may experience service slow downs when data limits are reached. If file transfer from a cellular-connected data logger works initially, but later has problems, check for data overage on the cellular plan.

This does not apply to Campbell Scientific cellular data services.

4.2 Install the SIM card

NOTE:

If you purchased cellular service from Campbell Scientific with the module, it will come with the SIM (Subscriber Identity Module) card already installed. Proceed to Konect PakBus Router setup (p. 6)

The RV50(X) requires a Mini-SIM (2FF); a smartcard that securely stores the key identifying a mobile subscriber. You should only need to install the SIM once in the life of the module.

To install the SIM card:

- 1. Remove the SIM card cover.
- 2. Note the location of the notched corner for correct alignment. The gold contact points of the SIM face down when inserting the SIM card as shown in the following figure. **Gently** slide the card into the slot until it stops and locks into place. To eject the SIM card, press it in slightly and release.
- 3. Replace the SIM card cover.



FIGURE 4-1. SIM card installation

4.3 Konect PakBus Router setup

For better security, we recommend using Konect PakBus® Router with a private dynamic IP address. This method allows only incoming PakBus communication. No other incoming communication is supported. However, all forms of outbound communication from the data logger are supported, including but not limited to PakBus, email, and FTP.

4.3.1 Get started

You will need the Konect PakBus Router redemption code that came on a card with the RV50(X).



Open a web browser and go to www.konectgds.com \square .

First-time users need to create a **free account**. After you submit your information, you will receive two emails up to five minutes apart. One email will contain a Passport ID and the other your Password. If emails are not received, check your email junk folder.



4.3.2 Set up Konect PakBus Router

1. Sign in to www.konectgds.com 🗹 using your Passport ID and Password found in the two received emails. Once logged in, you will be at the Welcome page.



2. Click **Devices and services** on the command bar to the left and select **Redeem PakBus Router Code**. Enter your complimentary Router Code found on the included card with your cellular-enabled device and click **Submit**.

Vevices & Services	Get started by ac system or service below on the cor the left and away	Please enter your Complimentary Router Code
* ?	•	CODE

3. The next screen shows the assigned **DNS** address and **Port** for the router. Enter a **TCP Password** and select a unique **PakBus Address** for your data logger.

TIP: Make note of this information; it will be required for data logger configuration as well as LoggerNet setup. Please note your DNS, Port, TCP Password and PakBus address; you will need them later.

	Konect PakBus Router
~	A Router will be created for you on a new cluster. All Routers on a cluster share the same DNS, Port and TCP Password.
	Cluster Details
Û	DNS: IIKIIIIII.konectgds.com
*	Port: 8041
26	Enter a ICP Password or leave blank if not required TCP Password:
?	Maintained Nodes (DaVRus Addresses in use)
*	(no addresses currently in use)
1	You can select a PakBus address to use between 1 - 3999, excluding any addresses already in use.
	PakBus Address: 1
	Submit

4. Click Submit.

5. To edit settings at a later date, click **devices and services** on the command bar and select **Manage PakBus Routers**.



NOTE:

The **DNS** address and **Port** number, assigned when your account was setup, cannot be edited.

5. QuickStart

The Provisioning Report received with your Cellular Data Service shows whether the module was configured with a private dynamic or public static IP address. See the following figures for examples of Campbell Scientific Provisioning Reports. Other cellular providers should provide similar information.



FIGURE 5-1. Static IP provisioning report



FIGURE 5-2. Private dynamic IP provisioning report

Additionally, Campbell Scientific cellular modules configured with a public static IP address will have two stickers on the module. One sticker will show the module phone number and data plan. The second sticker will show the static IP address. Campbell Scientific cellular modules configured with a private dynamic IP address will have one sticker on the module. It will show the module phone number and data plan.



FIGURE 5-3. Module with public static IP address



FIGURE 5-4. Module with private dynamic IP address

5.1 Modules using Konect PakBus Router (private dynamic IP)

5.1.1 Configure RV50(X)

- 1. Download the collection of RV50(X) configuration templates from www.campbellsci.com/downloads ☐ and run the executable downloaded.
- 2. Connect the Cellular antenna.
- Connect the Diversity antenna, if used. Use of a diversity antenna is recommended, it can improve system performance. It is required in 4G networks, but not 2G or 3G. Note: If a Diversity antenna is not used on a 2G or 3G cellular network, use ACEmanager to disable WAN/Cellular > Network Credentials > RX Diversity.
- 4. Connect the power cable wires to a power supply.

Wire Color	Function	Connect To
Black	Ground	G
White	Enable (On/Off)	12V or SW12V or control port
Red	Power (7 to 36 V)	12V

5. Connect the power cable to the RV50(X) **DC Power** input. When the RV50(X) is properly set up and powered, the status LEDs will turn on. The RV50(X) will begin the activation/provisioning process and attempt to connect to the mobile network. This process typically takes 5 to 10 minutes. A successful connection is indicated by a solid green or solid amber **Network** LED.

NOTE:

If Campbell Scientific did not provision the RV50(X) or it does not automatically connect to the network, you may need to to confirm or enter your APN information. Follow steps 6 through 8 to WAN/Cellular > SIM Slot 1 Configuration > Network Credentials > User Entered APN.

6. Connect your Windows[®] computer to the RV50(X) using the supplied Ethernet cable.

CAUTION:

Your computer may use the RV50(X) as a network interface while connected resulting in cellular data usage. Campbell Scientific recommends disconnecting the computer from the RV50(X) as soon as configuration is complete.

7. Launch a web browser, and enter https://192.168.13.31:9443 into the address bar. The *ACEmanager* login screen should appear in your browser.

NOTE:

RV50(X)s running OS version 4.13 and older had both HTTP port 9191 and HTTPS port 9443 enabled by default. When using HTTP (not HTTPS) with these older OS versions, enter the IP address using port number 9191, for example, http://192.168.13.31:9191.

8. Look for a sticker on the bottom of your modem with the manufacturer-generated default password. Log in using User Name = user and that Password. If there is no sticker try 12345 for the password. Make note of the password used so it can be easily referenced when off site. Remote access to the modem interface will require the password.

TIP:

We strongly recommend changing the default password to prevent unauthorized access and the potential of malware infection. The password can be changed from the **Admin** tab.

WARNING:

Failure to set a strong password in the RV50(X) may result in misuse of the modem by malware or hackers. Significant data overage charges may apply.

9. Once logged in, check the Status > Home > Network State field. It should read Network Ready, indicating the RV50(X) is connected to the cellular network. You can easily test the RV50(X) connection to the Internet by selecting the Admin > Advanced tab and using the PING tool to ping an Internet server, such as www.campbellsci.com.

IERRA IRELESS		<u>∫</u> s	ACEmanage		
		oftware and Firmware Template	Refresh All Reboot Help Logout		
Status WAN/Cellular LAN	VPN Security Services GPS	Events Reporting Serial	Applications I/O Admin		
ast updated time : Thursday, January 2	1, 2016 1:35:14 PM		Apply Refresh Cancel		
Home	AT Phone Number	100770			
WAN/Cellular	AT Active WAN IP Address	100.000			
IAN	AT Network State	Network Re	zady		
	AT Cell Info	Cellinfo: TC	CH: 2000 RSSI: -79 LAC: 39178 CellID: 116737304		
VPN	AT Current Network Operator	AT&T			
Security	AT Radio Technology	LTE			
Services	Network Service Type	4G			
GPS	AT Signal Strength (RSSI)	-79			
0.0	LTE Signal Strength (RSRP)	-109	-109		
Serial	LTE Signal Quality (RSRQ)	-8			
Applications	LTE Signal Interference (SINR)	17.6			
About	AT Channel	2000	2000		
About	WAN/Cellular Bytes Sent	750280			
	WAN/Cellular Bytes Rovd	50257			
	Persisted WAN/Cellular Bytes Sent	2357445			
	Persisted WAN/Cellular Bytes Rovd	27958064			
	ALEOS Software Version	4.5.0			
	AT Customer Device Name	25,000			
	Network Operator Switching	ок			

10. Click the Template button in the *ACEmanager* toolbar. A template application window will appear. Browse to and upload one of the configuration templates downloaded from Campbell Scientific.

Template Files				
Template File Name	Description			
RV50_115200.xml	Default configuration with RS-232 at 115200 baud and Ethernet communication enabled. ¹			
RV50_9600.xml	Default configuration with RS-232 at 9600 baud and Ethernet communication enabled. ²			
¹ CR1000X series, CR300 series, CR6 series, CR1000, CR3000, CR800 series, CR5000, and GRANITE 6/9/10				
² CR10X, CR10X-PB, CR510, CR510-F	PB, CR23X, CR23X-PB, and CR200(X) series data loggers			

11. Reboot the RV50(X) after successfully applying the configuration template. You can do this by clicking the Reboot button on the *ACEmanager* toolbar, by momentarily pressing the Reset button (2 sec), or by temporarily removing power from the RV50(X).

5.1.2 Enabling PPP mode

Launch the Device Configuration Utility \bigcirc . All tabs are within the **Deployment** category.

On the **Datalogger** tab, change the data logger **PakBus Address** and **PakBus/TCP Password** to match the values entered in the Set up Konect PakBus Router (p. 7) step.

talogger Com	Ports Settings Etherne	t CS I/O IP PPP	Network Services	Advanced
Serial Number: OS Version: Station Name: PakBus Address:	1007 CR 1000.Std.32.02 1007 101			PakBus Security Security Code 1: 0 • Security Code 2: 0 • Security Code 3: 0 • PakBus Encryption Key: PakBus Encryption Key:
				PakBus/TCP Password:

On the **Com Ports Settings** tab, select the **COMPort** where the module is connected; this is generally RS-232. Change the **Baud Rate** to **115200 Fixed**.

Datalog	gel Com Por	ts Settings Etherne	et CS I/	O IP PF
Select	the ComPort:	RS-232	/	Neighb
	Baud Rate:	115200 Fixed V		Begin
C	Configuration:		~	
Bea	acon Interval:	0		
V	erify Interval:	0		

On the **PPP** tab select the **Config/Port Used** where the modem is connected. This is the same as was selected on the **Com Ports Settings** tab. Set **Modem Dial String** to ATH;AT\APPP.

Datalogger Com Ports	Settings Ethernet C	S I/O P PPP GOES	Network Services
Config/Port Used:	RS-232 V	PPP Network Status	
IP Address:	0.0.0.0	No default network. PPP is not configured.	
User Name:			
Password:			
Modem Dial String:	ATH;AT\APPP]	
Modem Dial Response:	CONNECT		

On the **Network Services** tab, in the **PakBus/TCP Clients** box, type the DNS address and Port number noted during the Set up Konect PakBus Router (p. 7) step.

Advanceu			
PakBus/TCP Clients Address	Port		
konectgds.com	8 🗯		
	6785		
	6785		
	6785		

Apply to save your changes.

Disconnect the Ethernet cable between the RV50(X) and computer.

5.1.3 Set up LoggerNet

The LoggerNet Network Map is configured from the LoggerNet Setup screen.

NOTE:

Setup has two options, EZ (simplified) and Standard. Click on the **View** menu at the top of the **Setup** screen, and select **Standard** view.

From the LoggerNet toolbar, click **Main** > **Setup** and configure the Network Map as described in the following steps:

- 1. Select Add Root > IPPort.
- 2. Select PakBusPort and pbRouter for PakBus data loggers such as the CR6 or CR1000X.



NOTE:

PakBus data loggers include the following models: GRANITE-series, CR6, CR3000, CR1000X, CR800-series, CR300-series, CR1000, and CR200(X)-series.

- 3. Add a data logger to the **pbRouter**.
- 4. From the Entire Network, on the left side, select the IPPort. Enter the Konect PakBus Router DNS address and port number as noted in the Konect PakBus Router setup (Set up Konect PakBus Router (p. 7)). Enter them into the Internet IP Address field in the format DNS:Port with a colon separating DNS and Port. For example, axanar.konectgds.com:pppp where pppp is the port number.



5. Leave the default settings for the **PakBusPort**. **PakBus Port Always Open** should **not** be checked. In the **TCP Password** field enter the TCP Password; this must match the value entered in the Konect PakBus Router setup and LoggerNet setup.

Subnet Display Add Root	Add Delete Rena	me Undo Redo	
etwork Map	PakBusPort : PakBus	Port	
BB- IPPort	Hardware New PakBus Node Standard Communications Enabled PakBus Port Always Open Maximum Time On-Line Beacon Interval	s Notes d n 00 h 00 m 00 s 00 h 01 m 00 s	
	PakBus Verify Interval	00 h 00 m 00 s	
	Advanced Extra Response Time	00 s	• •
	Delay Hangup	00 s 000 ms	
	TCD Deserveed		

6. For PakBus data loggers, select the pbRouter in the Network Map and set the **PakBus** Address to 4070.

Display Add Root	Add D	elete Re <u>n</u> ame	⊠ ndo	CI R <u>e</u> do	
Entire Network		L abBautary	- Deuter		
		Communication	s Enabled		
	1	✓ Communication PakBus Address	s Enabled	4070	
	[✓ Communication PakBus Address Advanced	s Enabled	4070	

 For PakBus data loggers, select the data logger in the Network Map and set the PakBus Address to match that of the data logger (default address in the data logger is 1). If a PakBus Encryption Key was entered during data logger setup, also enter it here. Click Apply to save the changes.

 Setup Screen File View Backup Tools Help 		– 🗆 X
Display Add Root	Delete Regame Undo Redo	K EZ View
Entire Network	CR1000XSeries : CR1000XSeries	
CR1000XSeries	Hardware Schedule Data Files Clock Program File Retrieval Notes Standard Communications Enabled Call-Back Enabled	
	PakBus Address 1 Advanced	
	Maximum Packet Size 998 Security Code 0	
	Delay Hangup 00 s 000 ms	
	PakBus Encryption Key	
	No final storage tables are defined in the station's program. Scheduled Data Collection is disabled.	
Check Apply Cancel		

5.1.4 Test the connection

After the Network Map has been configured, test the cellular connection by using the **Connect** screen as shown in the following image. Click on the appropriate station and click **Connect** to initiate a call to the data logger.

TIP:

The connection time is subject to many external factors. It is often less than 30 seconds but could be up to 15 minutes. Be patient.

If the connection is successful, the connectors at the bottom of the screen will come together and clock information from the data logger will be displayed in the **Station Date/Time** field. If the connection fails, a **Communications Failure** message will be displayed.

Edit View Datalogger He	Custom	atus Fi <u>l</u> e Control Nu <u>m</u> Displa	y <u>G</u> raphs P <u>o</u>	erts & Flags
Stations	Table Monitor: Rea	al Time Monitoring	Clocks	
CP1000VSeries		V Show Units	Adjusted Server I	Date/Time
CKTOUCKSETTES			6/13/201	8 2:30:44 PM
	Field	Value	Station Date/Tim	ne .
			6/13/201	8 2:30:44 PM
			Check	Set
			Pause Clock U	Jpdate
			Current Program	
			SCWir	nEx1.CR1X
_			Send New	Retrieve
List Alphabetically	<	>	Netes	
CB + 0.00:00:15	Stop	Interval 00 m 01 s	NOLES	
0.00:00:15		, comors II		0

5.2 Modules using a public static IP 5.2.1 Configure RV50(X)

1. Download the collection of RV50(X) configuration templates from

- www.campbellsci.com/downloads \square and run the executable downloaded.
- 2. Connect the **Cellular** antenna.

- Connect the Diversity antenna, if used. Use of a diversity antenna is recommended, it can improve system performance. It is required in 4G networks, but not 2G or 3G. Note: If a Diversity antenna is not used on a 2G or 3G cellular network, use ACEmanager to disable WAN/Cellular > Network Credentials > RX Diversity.
- 4. Connect the power cable wires to a power supply.

Wire Color	Function	Connect To
Black	Ground	G
White	Enable (On/Off)	12V or SW12V or control port
Red	Power (7 to 36 V)	12V

5. Connect the power cable to the RV50(X) **DC Power** input. When the RV50(X) is properly set up and powered, the status LEDs will turn on. The RV50(X) will begin the activation/provisioning process and attempt to connect to the mobile network. This process typically takes 5 to 10 minutes. A successful connection is indicated by a solid green or solid amber **Network** LED.

NOTE:

If Campbell Scientific did not provision the RV50(X) or it does not automatically connect to the network, you may need to to confirm or enter your APN information. Follow steps 6 through 8 to WAN/Cellular > SIM Slot 1 Configuration > Network Credentials > User Entered APN.

6. Connect your Windows[®] computer to the RV50(X) using the supplied Ethernet cable.

CAUTION:

Your computer may use the RV50(X) as a network interface while connected resulting in cellular data usage. Campbell Scientific recommends disconnecting the computer from the RV50(X) as soon as configuration is complete.

7. Launch a web browser, and enter https://192.168.13.31:9443 into the address bar. The *ACEmanager* login screen should appear in your browser.

NOTE:

RV50(X)s running OS version 4.13 and older had both HTTP port 9191 and HTTPS port 9443 enabled by default. When using HTTP (not HTTPS) with these older OS versions, enter the IP address using port number 9191, for example, http://192.168.13.31:9191.

8. Look for a sticker on the bottom of your modem with the manufacturer-generated default password. Log in using **User Name** = user and that **Password**. If there is no sticker try 12345 for the password. Make note of the password used so it can be easily referenced when off site. Remote access to the modem interface will require the password.

TIP:

We strongly recommend changing the default password to prevent unauthorized access and the potential of malware infection. The password can be changed from the **Admin** tab.

WARNING:

Failure to set a strong password in the RV50(X) may result in misuse of the modem by malware or hackers. Significant data overage charges may apply.

9. Once logged in, check the Status > Home > Network State field. It should read Network Ready, indicating the RV50(X) is connected to the cellular network. You can easily test the RV50(X) connection to the Internet by selecting the Admin > Advanced tab and using the PING tool to ping an Internet server, such as www.campbellsci.com.

IERRA IRELESS		ACEmanage			
	Software and Firmware	e Template Refresh All Reboot Help Logout			
Status WAN/Cellular LA	N VPN Security Services GPS Events Repor	ting Serial Applications I/O Admin			
ast updated time : Thursday, Janua	ary 21, 2016 1:35:14 PM	Apply Refresh Cancel			
Home	AT Disease Municipal	-			
WANG					
WAN/Cellular	Ar Active WAN IP Address				
LAN	A1 Network State	Network Ready			
VPN	AT Cell Info	Cellinfo: TCH: 2000 RSSI: -79 LAC: 39178 CelliD: 116737304			
	AT Current Network Operator	AT&T			
Security	AT Radio Technology	LTE			
Services	Network Service Type	4G			
GPS	AT Signal Strength (RSSI)	-70			
013	LTE Signal Strength (RSRP)	-109			
Serial	LTE Signal Quality (RSRQ)	-8			
Applications	LTE Signal Interference (SINR)	17.6			
	AT Channel	2000			
About	WAN/Cellular Bytes Sent	750280			
	WAN/Cellular Bytes Rovd	50257			
	Persisted WAN/Cellular Bytes Sent	2357445			
	Persisted WAN/Cellular Bytes Rovd	27958064			
	ALEOS Software Version	4.5.0			
	AT Customer Device Name	274822071282			
	Network Operator Switching	ок			

10. Click the Template button in the *ACEmanager* toolbar. A template application window will appear. Browse to and upload one of the configuration templates downloaded from Campbell Scientific.

Template Files				
Template File Name	Description			
RV50_115200.xml	Default configuration with RS-232 at 115200 baud and Ethernet communication enabled. ¹			
RV50_9600.xml	Default configuration with RS-232 at 9600 baud and Ethernet communication enabled. ²			
1CR1000X series, CR300 series, CR6 series, CR1000, CR3000, CR800 series, CR5000, and GRANITE 6/9/10				
² CR10X, CR10X-PB, CR510, CR510-F	PB, CR23X, CR23X-PB, and CR200(X) series data loggers			

11. Reboot the RV50(X) after successfully applying the configuration template. You can do this by clicking the Reboot button on the *ACEmanager* toolbar, by momentarily pressing the Reset button (2 sec), or by temporarily removing power from the RV50(X).

5.2.2 Additional security (optional but recommended)

To prevent unwanted data usage when using a public static IP, consider doing the following:

• Limit open ports – Limit the number of configured ports that the RV50(X) is listening on. Open ports increase the chance of unwanted exploitation resulting in higher data usage and possible equipment misuse.

The *ACEManager* template provided by Campbell Scientific limits these ports for you. Only the ports needed for communications with your data logger are opened. It is important to load the template prior to adding or deleting any additional ports.

 Set Trusted IPs – The RV50(X) Trusted IP list limits devices that the RV50(X) will respond to. This requires entering the public IP address of each computer that will connect with or through the RV50(X). Each computer must have an unchanging public IP address set in *ACEManager* on the Security tab in the Trusted IPs - Inbound (Friends) field.

	MANKO - Holon	1.441	MON		Que de la com	1	E			A	110	Adusta	
status	WAN/Cellular	LAN	VPN	Security	Services	Location	Events Repo	rting S	eriai	Applications	1/0	Admin	
ast updat	ted time : 3/30/2021	4:37:31 PM										Apply	Refresh Cance
Port For	rwarding	4	AT Inbou	nd Trusted IP (Friends List) N	lode			Disable	•			
Extende	ed Port Forwarding	[Inbound	Trusted IP Lis	st								
Port Filt	ering - Inbound							Trus	ted IP				
			Х				0.0	0.0.0					
Port Filt	tering - Outbound												Add More
Trusted	IPs - Inbound (Frie	nds)	Inbound	Trusted IP Ra	inge								
Tructed	IRe Outbound			Range Start		Range End							
rusted	irs - Outdound		X	0.0.0.0						0.0	0.0.0		
MAC Fil	tering												Add More

CAUTION:

Only set a Trusted IP address if you are familiar with the use of IP addresses. Consult your IT department or Campbell Scientific for assistance.

NOTE:

This setting does not affect outbound connections, only incoming connections.

5.2.3 Enabling PPP mode

Launch the Device Configuration Utility \bigcirc . All tabs are within the **Deployment** category.

On the Datalogger tab, make note of the data logger PakBus Address (default address is 1).

eployment Logger	Control Data	Monitor I	Data Collecti	on File	e Control	Send OS
Datalogger Com	Ports Settings	Ethernet	CS I/O IP	PPP	Networ	k Service
Serial Number:	1007					
OS Version:	CR 1000.Std.3	32.02				
Station Name:	1007					
PakBus Address:	101]				

On the **Com Ports Settings** tab, select the **COMPort** where the module is connected; this is generally RS-232. Change the **Baud Rate** to **115200 Fixed**.

Select the ComPort:	RS-232 ~		Neig	hb
Baud Rate:	115200 Fixed V		Beg	jin
Configuration:		~		
Beacon Interval:	0			
Verify Interval:	0			

On the **PPP** tab select the **Config/Port Used** where the modem is connected. This is the same as was selected on the **Com Ports Settings** tab. Set **Modem Dial String** to ATH;AT\APPP.

ployment		
Datalogger Com Ports	Settings Ethernet C	S I/O PPP GOES Network Services T
Config/Port Used:	RS-232 ~	PPP Network Status
IP Address:	0.0.0.0	No default network. PPP is not configured.
User Name:		
Password:		
Modem Dial String:	ATH;AT\APPP	
Modem Dial Response:	CONNECT	

Apply to save your changes.

Disconnect the Ethernet cable between the RV50(X) and computer.

5.2.4 Set up LoggerNet

The LoggerNet Network Map is configured from the LoggerNet Setup screen.

NOTE:

Setup has two options, EZ (simplified) and Standard. Click on the **View** menu at the top of the **Setup** screen, and select **Standard** view.

From the LoggerNet toolbar, click **Main** > **Setup** and configure the Network Map as described in the following steps:

- 1. Select Add Root > IPPort.
- 2. Select PakBusPort
- 3. Add a data logger to the PakBusPort.
- 4. Select the IPPort in the Network Map. Enter the RV50(X) IP address and port number. The IP address and port number are input in the Internet IP Address field separated by a colon. Preceding zeros are not entered in the Internet IP Address (for example, 070.218.074.247 is entered as 70.218.74.247). The default port number is 6785.



5. For PakBus data loggers, leave the default settings for the **PakBusPort. PakBus Port Always Open** should **not** be checked. If used, enter the **TCP Password**.

🔀 Setup S	creen					
File View	Backup Tool	s Help				
Display	Add Root	Add	Delete	Re <u>n</u> ame	L Undo	R <u>e</u> do
Entire Netw	rt			PakBusPort :	PakBusPort	
			Hardware	New PakBu	us Nodes N	otes
			Standard Com	munications	Enabled	
			PakB	us Port Alwa	iys Open	
			Maximum	Time On-Lin	e	00 h 00

 For PakBus data loggers, select the data logger in the Network Map and set the PakBus Address to match that of the data logger (default address in the data logger is 1). If a PakBus Encryption Key was entered during data logger setup, also enter it here. Click Apply to save the changes.

File View Backup Tools Help Display Add Boot Add Delete Regame Undo Redo EZ View Entrine Network CR1000XSeries: CR1000XSeries: CR1000XSeries: CR1000XSeries: Standard Standard CCommunications Enabled Call-Back Enabled Call-Back Enabled PakBus Address 1 Advanceo Maximum Packet Size 998 Security Code 0 Delay Hangup Oo s 000 ms Collection is disabled. Check Apply Cancel Cancel Check Cancel Check Cancel	🔀 Setup Screen			– 🗆 X
Image: Security Code PakBus Address Image: Security Code Image: Securi	File View Backup Tools Help			
Entire Network • IPPort • Hardware • CR1000XSeries • CR1000XSeries • CR1000XSeries • CR1000XSeries • CR1000XSeries • Hardware • Communications Enabled • Call-Back Enabled • PakBus Address • Advanceo • Maximum Packet Size • Security Code • Delay Hangup • Oos 000 ms <	Display Add Root	Delete Rename	Rgdo	EZ View
CRIODOXSeries CRIODOXSeries CRIODOXSeries CRIODOXSeries CRIODOXSeries Hardware Schedule Data Files Clock Program File Retrieval Notes Standard Communications Enabled Call-Back Enabled PakBus Address Avanceo Maximum Packet Size 998 Security Code Delay Hangup 00 s 000 ms PakBus Encryption Key Scheduled Data Collection is disabled. Check Apply Cancel	Entire Network		De De la companya de	
Hardware Schedule Data Files Clock Program File Retrieval Notes Standard Communications Enabled Image: Call-Back Enabled Image: Call-Back Enabled Image: Call-Back Enabled PakBus Address 1 Image: Call-Back Enabled Image: Call-Back Enabled Maximum Packet Size 998 Image: Call-Back Enabled Image: Call-Back Enabled Delay Hangup 00 s 000 ms Image: Call-Back Encryption Key Image: Call-Back Encryption Key Image: Call-Back Encryption Key Check Apply Cancel Cancel Image: Cancel Image: Cancel Image: Cancel	✓ IIPPort	CR1000XSeries : CR100	OXSeries	
Standard Communications Enabled Call-Back Enabled PakBus Address Advanced Maximum Packet Size 998 Security Code Delay Hangup 00 s 000 ms PakBus Encryption Key Scheduled Data Collection is disabled.	CR1000XSeries	Hardware Schedule Data File	s Clock Program File Retrieval Notes	
PakBus Address 1 Aavancea Maximum Packet Size 998 Security Code 0 Delay Hangup 00 s 000 ms • PakBus Encryption Key • Scheduled Data Collection is disabled.		Communications Enabled		
Advanced Maximum Packet Size 998 Security Code 0 Delay Hangup 00 s 000 ms PakBus Encryption Key		PakBus Address	1	
Maximum Packet Size 998 Security Code 0 Delay Hangup 00 s 000 ms PakBus Encryption Key		Advanced		
Maximum Packet Size 998 Security Code 0 Delay Hangup 00 s 000 ms PakBus Encryption Key Scheduled Data Collection is disabled.				
Security Code Delay Hangup 00 s 000 ms PakBus Encryption Key Scheduled Data Collection is disabled.		Maximum Packet Size	998	
Delay Hangup 00 s 000 ms PakBus Encryption Key		Security Code	0	
Delay Hangup 00 s 000 ms PakBus Encryption Key Scheduled Data Collection is disabled.		13100 M (A)		
PakBus Encryption Key Scheduled Data Collection is disabled. Check Apply Cancel		Delay Hangup	00 s 000 ms	
PakBus Encryption Key Scheduled Data Collection is disabled.				
Check Apply Cancel		PakBus Encryption Key		
Check Apply Cancel		Scheduled Data Collection is disa	abled.	
Check Apply Cancel		-		
	Check Apply Cancel			
		11		

5.2.5 Test the connection

After the Network Map has been configured, test the cellular connection by using the **Connect** screen as shown in the following image. Click on the appropriate station and click **Connect** to initiate a call to the data logger.

TIP:

The connection time is subject to many external factors. It is often less than 30 seconds but could be up to 15 minutes. Be patient.

If the connection is successful, the connectors at the bottom of the screen will come together and clock information from the data logger will be displayed in the **Station Date/Time** field. If the connection fails, a **Communications Failure** message will be displayed.

sconnect Collect Now C	ustom St <u>a</u> tion Stat	us Fi <u>l</u> e Control Nu <u>m</u> Display	<u>Graphs</u> P <u>o</u> rt	8 s & Flags
Stations	Table Monitor: Real	Time Monitoring	Clocks	
CR1000XSeries		✓ ✓ Show Units	Adjusted Server Da	ite/Time
	Field	Value	6/13/2018	2:30:44 PM
		Value	Station Date/Time	
			6/13/2018	2:30:44 PM
			Check	Set
			Pause Clock Up	date
			Current Program	
			SCWinE	x1.CR1X
	8		Send New	Retrieve
List Alphabetically	<	>		
	Stop	Interval 00 m 01 c	Notes	
0 00:00:15	stop	Joomors L		5

6. Specifications

Sierra Wireless® AirLink® RV50 (MC7355 radio module) and RV50X (MC7455 radio module) cellular modules

Cellular WAN

- Network Technology: 4G with automatic fallback to 3G and 2G (RV50 only)
- See https://s.campbellsci.com/documents/us/miscellaneous/Cellular Modem Frequency Bands.pdf for a complete list of supported frequency bands.

Host Interfaces

- 10/100/1000 Ethernet RJ45
- RS-232 serial port, DB9 female
- USB version 2.0 with micro-B connector

RF Connectors

- 3 SMA antenna connectors (primary, diversity & GPS)
- Active antenna support

Power

- Operating Voltage: 7 to 36 Vdc
- Typical Enable/Ignition Sense Line Low: 1 mA @ 12V
- Typical Idle: 65 to 95 mA @ 12V, depending on configuration
- Typical Active: 250 to 300 mA @ 12V, depending on configuration

Size

- Dimensions: 119 x 34 x 94 mm (4.69 x 1.34 x 3.7 in)
- Weight: 320 g (11.3 oz)

Environmental

- Operating Temperature Range: -30 to 70 °C (-22 to 158 °F)
- Storage Temperature: -40 to 85 °C (-40 to 185 °F)
- Humidity: 90% @ 60 °C
- Military Specification: MIL-STD-810G conformance to shock, vibration, thermal shock, and humidity
- IP64 rated ingress protection

Industry Certifications

- Safety: IECEE Certification Bodies Scheme (CB Scheme), UL60950
- Vehicle Usage: E-Mark (UN ECE Regulation 10.04), ISO7637-2, SAE J1455 (Shock & Vibration)
- Hazardous Environments: Class 1 Div 2
- Environmental: RoHS, REACH, WEEE

7. Installation

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7.3.3 Antenna connections	
7.4 Hardware and software setup	

7.1 Base station requirements

A computer running Campbell Scientific LoggerNet software with access to the Internet is needed.

7.2 Data logger site equipment

- RV50(X) module with power cable (included with module)
- Data logger CR1000X series, CR300 series, CR6 series, CR1000, CR3000, CR800 series, CR5000, and GRANITE 6/9/10
- Module Interface, see Module communications connections (p. 33)
- Environmental Enclosure ENC10/12, ENC12/14, ENC14/16 or ENC16/18

If connecting to CS I/O port:

SC105 Interface — connects the module to any data logger with a **CS I/O** port. It must be configured using Device Configuration Utility. Settings should be:

- CS I/O Mode: SDC Address 8
- CS I/O ME Baud Rate: 115.2k
- RS-232 Mode: Modem (default)

- Baud Rate:
 - 115.2k fixed for CR1000X series, CR6 series, CR1000, CR3000, CR800 series, CR5000, and GRANITE 6/9/10 data loggers
 - 9600 for CR10X, CR10X-PB, CR510, CR510-PB, CR23X, and CR23X-PB data loggers
- 8 data bits, 1 stop bit, no parity

If connecting to RS-232 port:

Null Modem Cable (9 pin, male-to-male) — connects the module to the CR300 series, CR1000, CR3000, CR800 series, and CR200(X) series **RS-232** port.

CPI/RS-232 RJ45 to DB9 Cable — connects the module to the CR6 series or CR1000X series **CPI/RS-232** port.

If connecting to Ethernet port:

Ethernet cable - connects the module to CR6 or NLxxx.

- Antenna the following antennas are available from Campbell Scientific. Contact Campbell Scientific for help in determining the best antennas for your application.
 - 2 dBd 4G/3G Omnidirectional Antenna: An omnidirectional antenna with mounting bracket that is ideally suited for use with 4G and 3G cellular gateways. The mounting bracket attaches to a mast or crossarm, and it serves as the antenna ground plane. The antenna has an N type (female) threaded permanent stud for easy mounting to the included bracket or through an enclosure wall. A coaxial cable, sold separately, is required to connect this antenna to the inline surge suppression or module antenna jack. The antenna includes a mount/U-bolt assembly for attaching the antenna to a mast, post, or crossarm up to 3.8 cm (1.5 in) in diameter.



 8 dBd Yagi Wideband Antenna: A higher gain antenna that should be "aimed" at the service provider antenna. It covers both the 800-MHz band and the 1.9-GHz band. The antenna comes with bracket/U-bolt assembly for attaching the antenna to a mast or post. A coaxial cable, sold separately, is required to connect this antenna to the inline surge suppression or module antenna jack. This antenna is recommended for areas that require a higher gain antenna.



 4G/3G Cellular Whip Antenna with SMA Connector: A wideband termination antenna with SMA connector and articulating base. This antenna is intended for short-term testing use only. It is not intended for long-term use. Campbell Scientific recommends that customers use external antennas for the best reception and transmission of cellular signals.



NOTE:

When antennas are located away from the RV50(X), keep the cables as short as possible to prevent the loss of antenna gain. Route the cables to protect them from damage and so they will not be snagged or pulled on. Avoid binding or sharp corners in the cable routing. Bundle and tie off excess cable. Make sure the cables are secured so their weight will not loosen the connector from the RV50(X) over time.

TIP:

Cellular phone apps, such as OpenSignal (https://opensignal.com/), show the direction to point an antenna to get the best signal strength.

7.2.1 RV50(X) mounting kit



7.2.1.1 Mounting the RV50(X) flat on the backplate

Use the two included flat-head Phillips screws to mount the bracket to the backplate first. Then use two of the included pan-head Phillips screws to mount the RV50(X) to the bracket.



7.2.1.2 Mounting the RV50(X) on edge to the backplate

Use two of the included pan-head Phillips screws to mount the RV50(X) to the bracket. Then use two of the included pan-head Phillips screws to mount the bracket to the backplate.



7.3 Wiring and connections

This section explains how to connect the module for different communications methods. It also describes how to power the module and connect an antenna.

7.3.1 Module communications connections

RS-232 connection using a null module cable



Null module Cable, is used to connect the module to the CR3000, CR800 series, CR2XX, CR300 series, CR1000, CR1000X series or CR5000 **RS-232** port.

RS-232 connection using a CPI/RS-232 cable



RS-232/CPI RJ45 to DB9 Male DTE, is used to connect the module to the CR6 or GRANITE 6/9/10.

Ethernet connection



An Ethernet cable is used to connect the module to the **Ethernet** port of the data logger, NL1XX, or NL2XX.

CS I/O connection using an SC105



The SC105 interface is used to connect the module to a data logger **CS I/O** port. The SC105 can be connected directly to the module **RS-232** port. Alternatively, it can be connected to the module using the serial cable supplied with the SC105. The SC105 is attached to the data logger **CS I/O port** using the SC12 cable supplied with the SC105.

7.3.2 Module power connections

Connect the power cable to a power supply.

Wire Color	Function	Connect To
Black	Ground	G
White	Enable (On/Off)	12V or SW12V or control port
Red	Power (7 to 36 V)	12V

Connect the power cable to the RV50(X) **DC Power** input. When the RV50(X) is properly set up and powered, the status LEDs will turn on. The RV50(X) will begin the activation/provisioning process and attempt to connect to the mobile network. This process typically takes 5 to 10 minutes. A successful connection is indicated by a solid green or solid amber **Network** LED.

Controlling power to the RV50(X) (p. 48) provides an example CRBasic program using the SW12 () instruction.

The USB port provides power for module configuration, but is not sufficient for normal operation.

7.3.3 Antenna connections



FIGURE 7-1. Antenna connections

- 1. Connect the cellular antenna to the **Cellular** antenna connector. Mount the cellular antenna so there is at least 20 cm between the antenna and the user or any bystander.
- 2. Connect a second antenna to the **Diversity** antenna connector.

Antenna diversity, also called space diversity, is a scheme that uses two or more antennas to improve the quality and reliability of a wireless link. Often, especially in urban and indoor environments, there is no clear line of sight between transmitter and receiver. Instead, the signal is reflected along multiple paths before finally being received. Each bounce can introduce phase shifts, time delays, attenuations, and distortions that can destructively interfere with one another at the aperture of the receiving antenna. Diversity-antenna-capable devices support multiple antennas (usually two) in order to combat this phenomenon and minimize its effects.

Diversity antennas are not required for 2G/3G connections; however, they are highly recommended in order to get the most reliable connection, especially in areas of low coverage. Identical or very similar antennas should also be used for the best results.

For 4G networks, the second antenna operates as a MIMO (multiple input, multiple output) antenna, providing a second receive path. This connection is required for operation on 4G/LTE networks.

Table 7-1: Recomment	Table 7-1: Recommended antenna separation			
Service	Frequency (MHz)	Wavelength (λ) (mm)	Best antenna separation (mm) (1/2 λ)	Good antenna separation (mm) (1/4 λ)
LTE	700	428	214	107
LTE	800	375	187	94
LTE	900	333	167	83

Table 7-1: Recommended antenna separation				
Service	Frequency (MHz)	Wavelength (λ) (mm)	Best antenna separation (mm) (1/2 λ)	Good antenna separation (mm) (1/4 λ)
LTE	1800	167	83	42
LTE	2100	143	71	36
LTE	2600	115	58	29
WCDMA	850	353	176	88
WCDMA	900	333	167	83
WCDMA	1900	158	79	39
WCDMA	2100	143	71	36
CDMA/EV-DO	800	375	187	94
CDMA/EV-DO	1900	158	79	39
GSM/GPRS/EDGE	850	353	176	88
GSM/GPRS/EDGE	900	333	167	83
GSM/GPRS/EDGE	1800	167	83	42
GSM/GPRS/EDGE	1900	158	79	39

WARNING:

Antenna may not exceed the maximum gain specified in RF exposure (p. 54).

In more complex installations, such as those requiring long cable lengths or multiple connections, you must follow the maximum dBi gain guidelines specified by the radio communications regulations of the Federal Communications Commission (FCC), Industry Canada, ACMA in Australia, or your country's regulatory body.

7.4 Hardware and software setup

You will need to know how your RV50(X) was configured, either with a private dynamic or public static IP address. The Provisioning Report received from Campbell Scientific or another cellular provider should provide this information.

See QuickStart (p. 9) for more information.

8. Operation and maintenance

8.1 Ports

The **RS-232** port is the main port used with Campbell Scientific dataloggers. Its function is described throughout this manual.

The USB port is not used in Campbell Scientific applications.

The **Ethernet** port may be used in place of PPP Mode to get to the IP stack of the data logger. However, this method comes with higher current drain for both the module and the data logger. See Using the RV50(X) Ethernet port (p. 50) for more information.

8.2 LED indicator lights

When your RV50(X) is connected to power and an antenna, there is a specific pattern to the lights to indicate its operation mode as described in the following table:

	Table 8-1: LED indicator lights				
LED	Color / Pattern	Description	LED Power Saving Mode		
	Off	No power or input voltage ≥ 36 VDC	lo power or input voltage ≥ 36 VDC or ≤ 7 VDC		
	Solid Green	Power is present.			
	Green with Amber Flash	Power is present and the modem has	a GPS fix.		
Power	Solid Red	Standby mode			
	Flashing Green	When you press the reset button, flash the reset button to reboot the moden	hing green indicates when to release n.		
	Flashing Red	When you press the reset button, flash reset button to reset the modem to th	hing red indicates when to release the ne factory default settings.		
	Flashing Amber	When you press the reset button for r indicates when to release the reset bu	nore than 20 seconds, flashing amber utton to enter Recovery mode.		

Table 8-1: LED indicator lights			
LED	Color / Pattern	Description	LED Power Saving Mode
	Solid Green	Good signal (equivalent to 4–5 bars)	Off
	Solid Amber	Fair signal (equivalent to 2–3 bars)	Off
Signal	Flashing Amber	Poor signal (equivalent to 1 bar) If possible, Sierra Wireless® recomme with a better signal.	ends moving the modem to a location
	Flashing Red	Inadequate (equivalent to 0 bars) Sierra Wireless recommends moving t signal.	the modem to a location with a better
NOTE: The radio tech	e quality o nology in	f the signal strength is measured using use.	the appropriate parameters for the
	Solid Green	Connected to an LTE network	Off
	Solid	Connected to a 3G network	Off
	Amber	or 2G network (RV50 only)	Oli
Network	Flashing Green	Connecting to the network	
	Flashing Red	No network available	
	Flashing Red / Amber	Network Operator Switching is enable the required firmware. For more infor Configuration User Guide (Admin cha website.	ed, but the modem is unable to locate mation, refer to the ALEOS Software pter) from the Sierra Wireless

	Table 8-1: LED indicator lights					
LED	Color / Pattern	Description	LED Power Saving Mode			
	Flashing Green	Traffic is being transmitted or received	d over the WAN interface.			
Activity	Flashing Red	Traffic is being transmitted or received only appears if the RV50(X) is configur information, refer to the ALEOS Softw chapter) from the Sierra Wireless web	affic is being transmitted or received over the serial port. This behavior nly appears if the RV50(X) is configured to display it. For more formation, refer to the ALEOS Software Configuration Guide (Serial napter) from the Sierra Wireless website.			
	Flashing Amber	Traffic is being transmitted or received the serial port. This behavior only app display it. Refer to the ALEOS Software from the Sierra Wireless website.	raffic is being transmitted or received over both the WAN interface and ne serial port. This behavior only appears if the RV50(X) is configured to isplay it. Refer to the ALEOS Software Configuration Guide (Serial chapter) rom the Sierra Wireless website.			
	Green LED chase	Radio module reconfiguration/firmware update or Network Operator Switching is in progress.				
ALL	Amber LED chase	Firmware update is in progress.				
	Solid Amber	irmware update complete (all LEDs are amber except the Power LED)				
	Red LED chase	The modem is in Recovery mode.				

8.3 Signal strength and quality

Both signal strength and quality contribute to successful cellular data communications. The factors that influence signal strength and quality include but are not limited to:

- proximity to the cellular tower
- tower load
- competing signals
- physical barriers (mountains, buildings, vegetation)
- weather

Because signal strength and quality can vary due to many factors, they may not give a true indication of communications performance or range. However, they can be useful for activities such as:

- determining the optimal direction to aim a Yagi antenna
- determining the effects of antenna height and location
- trying alternate Yagi antenna (reflective) paths
- seeing the effect of vegetation and weather over time

8.3.1 Signal strength

Signal strength is how strong the received signal is. The closer your RV50(X) is to the cellular tower, the more signal the antenna will pick up. Signal strengths are lower the farther away from the tower the RV50(X) is.

For 3G networks, signal strength is reported as RSSI (Received Signal Strength Indicator). For 4G, it is RSRP (Reference Signal Received Power).

Signal strength units are –dBm; –70 is a stronger signal than –100.

- -78: good
- -78 to -93: fair
- - 94 to -102: poor
- less than -103: inadequate

8.3.2 Signal quality

Signal quality shows how much interference there is between the cellular tower and RV50(X), or how noisy a band is. Cellular signal noise comes from reflections, ghosting and other interference. Better signal quality is an indicator of more successful communications during precipitation events such as rain and snow.

For 3G networks, signal quality is ECIO (Energy to Interference Ratio). For 4G, this is RSRQ (Reference Signal Received Quality).

Signal quality units are -dBm; 0 is a better signal than -10.

Find your module signal strength and quality through *ACEmanager*. Click **Status** > **Cellular** and look for **Signal Strength (RSSI)** and **Signal Quality (RSRQ)**.

SIERRA WIRELESS				ACEmanager
		Software and Firmware	Template Refresh All Reboo	ot Help Logout
Status WAN/Cellular LAN	VPN Security Services	Location Events Reportin	ng Serial Applications I/O	Admin
Last updated time : 9/30/2019 1:46:39 PM			Expand All	Apply Refresh Cancel
Home	110			
Cellular	[-] General			
Ethernet	Cellular IP Address			
LAN IP/MAC Table	AT Cellular State		Connected	
VPN	AT Cellular State Details		IP Acquired	
Security	Cellular End-to-End Connection		Not Verified	
occurry	Carrier Availability		Available	
Services	Serving Network Operator		T-Mobile	
Location	AT Signal Strength (RSSI)		-71	
Serial	AT LTE Signal Strength (RSRP)		-109	
Applications	AT LTE Signal Quality (RSRQ)		-17	
Policy Routing	AT LTE Signal Interference (SINR)		-9.2	
	ESN/EID/IMEI		100101700000	
RSR				

8.4 Rebooting the RV50(X)

There are two methods to reboot the RV50(X):

- On the RV50(X), press the **Reset** button for 1–5 seconds. (Release the button when the **Power** LED flashes green.)
- In ACEmanager, click the Reboot button on the toolbar.

8.5 Reset the RV50(X) to factory default settings

There are two methods to reset the RV50(X) to the factory default settings:

- On the RV50(X), press the **Reset** button for more than 5 seconds. (Release the button when the **Power** LED flashes red.) Once the LEDs resume their normal operating behavior, the reset is complete.
- In ACEmanager, go to Admin > Advanced and click the Reset to Factory Default button.

8.6 Recovery mode

If the RV50(X) fails to boot properly, it automatically enters recovery mode. If the RV50(X) is unresponsive to *ACEmanager* input and AT commands, it can manually be put into recovery

mode.Recovery mode enables you to update the RV50(X) firmware and return it to working order.

To enter Recovery mode manually:

• Press the **Reset** button for more than 20 seconds. (Release the button when the Power LED flashes amber.)

To recover the router:

• Update the firmware using the Recovery mode interface. Once the new version is successfully uploaded and installed, the RV50(X) will reboot and exit Recovery mode. When the process is complete, the *ACEmanager* login screen will appear.

NOTE:

Reload the RV50(X) firmware and templates after the Recovery.

To exit Recovery mode, if it has been inadvertently entered, do one of the following:

- Press the RV50(X) **Reset** button.
- Click **Reboot** on the *ACEmanager* Recovery screen.
- Wait 10 minutes. If no action is taken within 10 minutes of the module entering Recovery mode (for example, if the Recovery screen has not been loaded by the web browser), it automatically reboots and exits Recovery mode.

9. Attributions

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Appendix A. *ACEManager* and template files

ACEmanager along with template files can be used to set up the RV50(X) in PPP or serial server mode. To enable PPP mode, see Enabling PPP mode (p. 14).

ACEmanager is accessed via a web browser. For initial setup or troubleshooting with a direct (cabled) connection, connect a standard Ethernet (RJ45) cable between the Ethernet port on the computer and that on the module. Type **https://192.168.13.31:9443** into a web browser.

NOTE:

RV50(X)s running OS version 4.13 and older had both HTTP port 9191 and HTTPS port 9443 enabled by default. When using HTTP (not HTTPS) with these older OS versions, enter the IP address using port number 9191, for example, http://192.168.13.31:9191.

Once the module is provisioned on the network, it may be accessed over the air by typing **https://** followed by the IP address of the module, followed by the port **:9443**.

The first screen is a login (shown below). Look for a sticker on the bottom of your modem with the manufacturer-generated default password. Log in using **User Name** = user and that **Password**. If there is no sticker try 12345 for the password. Make note of the password used so it can be easily referenced when off site. Remote access to the modem interface will require the password.

TIP:

We strongly recommend changing the default password to prevent unauthorized access and the potential of malware infection. The password can be changed from the **Admin** tab.

WARNING:

Failure to set a strong password in the RV50(X) may result in misuse of the modem by malware or hackers. Significant data overage charges may apply.

SIERRA WIRELESS		ACEmanager
	LOGIN User Name: USer *** Password:	Support Website

After entering the password and pressing enter (or clicking **Log In**), the following status screen is displayed:

IERRA AirLin	ACE manage
	Software and Firmware Template Refresh All Reboot Help Logout
Status WAN/Cellular	VPN Security Services GPS Events Reporting Serial Applications I/O Admin
ast updated time : Thursday,	ry 21, 2018 1:35:14 PM Apply Refresh Cancel
Home	AT Phone Number
WAN/Cellular	AT Active WAN IP Address
LAN	AT Network State Network Ready
	AT Cell Info CellInfo: TCH: 2000 RSSI: -79 LAC: 39178 CellID: 116737304
VPN	AT Current Network Operator AT&T
Security	AT Radio Technology LTE
Services	Network Service Type 4G
0.00	AT Signal Strength (RSSI) -79
GPS	LTE Signal Strength (RSRP) -109
Serial	LTE Signal Quality (RSRQ) -8
Applications	LTE Signal Interference (SINR) 17.6
	AT Channel 2000
About	WAN/Cellular Bytes Sent 750280
	WAN/Cellular Bytes Rovd 50257
	Persisted WAN/Cellular Bytes Sent 2357445
	Persisted WAN/Cellular Bytes Rovd 27958064
	ALEOS Software Version 4.5.0
	41 Customer Device Name
	Network Operator Switching OK

RV50 template files from the Campbell Scientific website (www.campbellsci.com/downloads $\vec{\Box}$) are used to configure the RV50(X) module using *ACEmanager*.

Template Files				
Template File Name	Description			
RV50_115200.xml	Default configuration with RS-232 at 115200 baud and Ethernet communication enabled. ¹			
RV50_9600.xml	Default configuration with RS-232 at 9600 baud and Ethernet communication enabled. ²			
¹ CR1000X series, CR300 series, CR6 series, CR1000, CR3000, CR800 series, CR5000, and GRANITE 6/9/10				
² CR10X, CR10X-PB, CR510, CR510-PB, CR23X, CR23X-PB, and CR200(X) series data loggers				

Click the **Template** menu in the top right of the screen. When prompted for a template file name, select **RV50_115200.xml** or **RV50_9600.xml**. The following screen shows the settings under the **Serial** tab after the 115200 baud template file has been loaded.

SIERRA WIRELESS"		ACEmanager		
	Software and	Firmware Template Refresh All Reboot Help Logout		
Status WAN/Cellular LAN	VPN Security Services GPS Event	s Reporting Serial Applications I/O Admin		
Last updated time : 3/2/2016 5:48:15 PM		Expand All Apply Refresh Cancel		
Port Configuration				
MODBUS Address List	[-] Port Configuration			
onecone	Serial Port	Enable T		
LED Indicator	AT Startup Mode Default	Normal (AT command)		
	AT Configure Serial Port	115200,8N1		
	AT Flow Control	None		
	AT DB9 Serial Echo	Enable 🔻		
	AT Data Forwarding Timeout (.1 second)	1		
	AT Data Forwarding Character	0		
	AT Device Port	3001		
	AT Serial MTU	1304		
	AT Destination Port	0		
	AT Destination Address	0.0.0.0		
	AT Default Dial Mode	UDP V		
	Host Authentication Mode	NONE		
	PPP User ID	***		
	PPP Password			
	[-] Advanced			
	AT Assert DSR	In Data Mode 🔻		
	AT Assert DCD	In Data Mode 🔻		
	AT DTR Mode	Ignore DTR ▼		
	AT Quiet Mode	Disable V		
	AT AT Verbose Mode	Verbose 🔻		

Click on WAN/Cellular for the following screen:

SIERRA WIRELESS			ACEmanager
		Software and Firmware Template Refresh All	Reboot Help Logout
Status WAN/Cellular LAN	VPN Security Services	GPS Events Reporting Serial Applications	I/O Admin
Last updated time : 3/2/2016 5:53:04 PM		Expand	All Apply Refresh Cancel
WAN/Cellular	LI Network Credentials		
SIM Slot 1 Configuration	APN in Use	12G01 D	
SIM Slot 2 Configuration	AT User Entered APN	I2GOLD	
Reliable Static Route (RSR)	AT SIM PIN	SIM PIN	
DMNR Configuration	[+] Advanced		
	[+] APN Backup		

Enter the APN as shown in the screen above. The example is for an APN = I2GOLD.

After the template file has been loaded, and the APN entered, click **Apply** to save the changes in the module.

Click **Reboot** to restart the module. Alternately, reset the module by pressing **Reset** on the front of the module or by removing power from the module.

Click Logout to terminate communications with the module.

WARNING:

Unless you Apply the commands, the changes made will not be saved in the module. For most commands, you must reboot the module for the newly written values to take effect.

The module is now set up for PPP or serial server mode.

A.1 Additional security (optional but recommended)

To prevent unwanted data usage when using a public static IP, consider doing the following:

• Limit open ports – Limit the number of configured ports that the RV50(X) is listening on. Open ports increase the chance of unwanted exploitation resulting in higher data usage and possible equipment misuse.

The *ACEManager* template provided by Campbell Scientific limits these ports for you. Only the ports needed for communications with your data logger are opened. It is important to load the template prior to adding or deleting any additional ports.

 Set Trusted IPs – The RV50(X) Trusted IP list limits devices that the RV50(X) will respond to. This requires entering the public IP address of each computer that will connect with or through the RV50(X). Each computer must have an unchanging public IP address set in *ACEManager* on the Security tab in the Trusted IPs - Inbound (Friends) field.

Status	WAN/Cellular	LAN	VPN	Security	Services	Location	Events Reporting	Serial	Applications	I/O	Admin	
Last updat	ted time : 3/30/2021	4:37:31 PM									Appl	ly Refresh Ca
Port Fo	rwarding		AT Inbou	nd Trusted IP (Friends List)	Mode		Disab	le 🗸			
Extende	ed Port Forwarding		Inbound	Trusted IP Lis	st							
Port Filt	tering - Inhound		Trusted IP									
1 ort 1 m	ering - insound		X				0.0.0.0					
Port Filt	tering - Outbound	_	Add More									
Trusted	IPs - Inbound (Frie	nds)	Inbound	Trusted IP Ra	inge							
Trucked	ID- Outbarred	_	Range Start			Range End						
Trusted IPs - Outbound			X		0.0.0.0				0.0	0.0.0		
MAC Fil	Itering											Add Mor

CAUTION:

Only set a Trusted IP address if you are familiar with the use of IP addresses. Consult your IT department or Campbell Scientific for assistance.

NOTE:

This setting does not affect outbound connections, only incoming connections.

Appendix B. Controlling power to the RV50(X)

The RV50 uses considerably more power than the data logger. Therefore, it may be necessary to use the data logger to control power to the RV50. The following program examples show how to control power to the RV50 using the switched 12V (**SW12V**) terminal on the data logger.

This example shows how to control power to the RV50 by using the CRBasic **TimeIsBetween()** instruction to turn on **SW12** for 15 minutes every 60 minutes between 9:00 a.m. and 5:00 p.m.

NOTE:

TimeIsBetween() requires operating system version 28.00 or greater in the CR1000, CR3000, or CR800. It is supported in all CR1000X, CR6, and CR300 operating systems.

CRBasic Example 1: Turn RV50(X) ON and OFF under data logger control

'Declare Variables and Units Public BattV Public PTemp_C Public ModuleState As Boolean Units BattV=Volts Units PTemp_C=Deg C 'Define Data Tables DataTable(Daily,True,-1) DataInterval(0,1440,Min,10) Minimum(1,BattV,FP2,False,False) EndTable 'Main Program BeginProg 'Main Scan Scan(5, Sec, 1, 0)'Default Data Logger Battery Voltage measurement 'BattV' Battery(BattV) 'Default Wiring Panel Temperature measurement 'PTemp_C' PanelTemp(PTemp_C,60) 'Between the hours of 9:00 and 17:00, turn the RV50(X) 'on for 15 minutes at the start of every hour If TimeIsBetween(9,17,24,Hr) AND TimeIsBetween(0,15,60,Min) Then ModuleState=True

CRBasic Example 1: Turn RV50(X) ON and OFF under data logger control **PPPOpen** SW12(1) Else ModuleState=False PPPClose SW12(0) EndIf 'Always turn OFF RV50(X) if battery drops below 11.5 volts If BattV<11.5 Then 'Set RV50(X) power to the state of 'ModuleState' variable SW12(0) EndIf 'Call Data Tables and Store Data CallTable Daily NextScan EndProg

Appendix C. Using the RV50(X) Ethernet port

The RV50(X) **Ethernet** port can be used to communicate with IP-enabled devices such as data loggers and IP cameras. However, the use of Ethernet communication increases the total system current demand (the module and the device you are connecting to) by several milliamps as compared to the use of serial communications.

The following example can be used to communicate with a CR1000 / NL121 via the RV50(X) **Ethernet** port. Port forwarding in the RV50(X) must be enabled and specific ports need to be forwarded to the CR1000 (in this case ports 80 and 6785). Additional ports can be configured as needed. The host IP address 192.168.13.50 specified in the figure below is the IP address of the CR1000.

SIER WIREL	RA ESS ⁻ AirL	ink									A	CEma	nager
						s	oftware and F	irmware	Template	Refresh All	Reboot	Help	Logout
Status	WAN/Cellular	LAN	VPN	Security	Services	GPS	Events	Reporting	Serial	Applications	١/O	Admin	
Last update	ed time : 3/17/2016 2:	43:09 PM									Арр	bly 📔 Refresh	Cancel
Port For	rwarding		DMZ Ena	ibled					Automatic	~			
Extende	d Port Forwarding		DMZ IP in	1 use					192.168.13.	100			
Port Filt	ering - Inbound		Port For	warding					Enable v]			
			Port For	warding									
Port Filt	ering - Outbound			Public Star	t Port	Public	End Port	Pr	otocol	Hos	t IP	Private St	art Port
Trusted	I IPs - Inbound (Frie	ends)	X	80		0		TCP	~	192.168.	13.50	80	
Trusted	I IPs - Outbound		x	6785		0		TCP	~	192.168.	13.50	6785	
MAC Filt	tering											A	dd More

For this example, a static **Ethernet IP Address**, **Default Gateway**, **Ethernet Subnet Mask**, and **Ethernet Name Servers** are configured in the CR1000 as shown in the figure below. The example CR1000 Ethernet IP address of 192.168.13.50 is the same address used in the RV50(X) port forwarding configured previously.



Once the RV50(X) and the CR1000 have been configured and the RV50(X) has been rebooted, you can communicate with the CR1000 via LoggerNet using the public IP address of the RV50(X) and port 6785. You can also open a web browser and enter the public IP address of the RV50(X) to see the default web page of the CR1000.

Appendix D. Verizon Wireless and AT&T

NOTE:

Campbell Scientific can provide Verizon Wireless or AT&T service. This is the simplest way to set up your module on the Verizon Wireless or AT&T network. See Campbell Scientific cellular data service (p. 4).

D.1 Verizon Wireless

What you need:

- Verizon Wireless 4G LTE CAT-1 coverage at the data logger site. For a coverage map, refer to: www.verizonwireless.com/landingpages/better-matters/#maps
- Verizon Wireless 4G LTE private dynamic IP account in conjunction with Campbell Scientific Konect PakBus Router Service. (A Verizon Wireless 4G LTE static unrestricted IP account can also be used. However, Verizon generally requires new users to have 50 lines of service to obtain the static unrestricted IP account. Also, there is generally a \$500 one-time-percustomer charge to activate static IP on the account.)

To set up an account, you will need the IMEI number of the module. The IMEI number is listed on a label on the module. To set up an account with Verizon Wireless, call:

800-526-3178 for Business Sales 800-256-4646 for Personal Sales

Verizon Wireless will provide a SIM (Subscriber Identity Module) card for each module. The Mini-SIM (2FF) card must be installed inside of the module as described in Install the SIM card (p. 5). In addition to the SIM card, you should receive:

- 10-digit MSISDN number (telephone number associated with the SIM, used for billing)
- An APN (Access Point Name) for 4G LTE CAT-1 service. A common APN used for this application is: VZWINTERNET. The user must program the APN into the module.
- For static IP accounts only, an IP Address will be included.

D.2 AT&T

What you need:

- AT&T 4G LTE CAT-1 coverage at the data logger site. For a coverage map refer to: www.att.com/maps/wireless-coverage.html ☑.
- AT&T 4G LTE private dynamic IP account in conjunction with Campbell Scientific's Konect Router Service. (An AT&T 4G LTE static unrestricted IP account can also be used. However, AT&T charges \$3/month/device for the static IP account.)

To set up an AT&T account, contact your AT&T Business Account Representative or Blu-Telecommunications.

Blu-Telecommunications is part of the Alliance Channel with AT&T and can assist any customer nationwide. Blu-Telecommunications will contact AT&T and work with an AT&T account manager to set up an account.

Contact information for Blu-Telecommunication:

Website: www.blu-tel.com Phone number: (877) 422-2616, or Email box: i2gold@blu-tel.com What to ask for: M2M Setup Who to ask for: Carlos Morales or Andy Tran

An APN (Access Point Name) must be added onto the account to make the module accessible through the Internet. For networks with fewer than 30 modules, the standard 'I2Gold APN' can be used; networks with more than 30 modules will require a 'Custom APN'. A Custom APN has a setup fee starting at \$500 and takes a minimum of 7 to 14 business days to complete. The user must program the APN into the module.

AT&T will provide a Subscriber Identity Module (SIM) card for each module. The Mini-SIM (2FF) card must be installed inside of the module as described in Install the SIM card (p. 5). In addition to the SIM card, you should receive:

- 10-digit MSISDN number (telephone number associated with the SIM, used for billing)
- An APN (Access Point Name) for 4G LTE CAT-1 service. A common APN used for this application is: BROADBAND. The user must program the APN into the module.
- For static IP accounts only, an IP Address will be included.

Appendix E. Regulatory information

This information provided by Sierra Wireless®.

E.1 Important information for North American users

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Changes or modifications to this device not expressly approved by Sierra Wireless could void the user's authority to operate this equipment.

E.2 RF exposure

In accordance with FCC/IC requirements of human exposure to radio frequency fields, the radiating element shall be installed such that a minimum separation distance of 20 cm should be maintained from the antenna and the user's body.

This product is only to be installed by qualified personnel.

To comply with FCC/IC regulations limiting both maximum RF output power and human exposure to RF radiation, the maximum antenna gain must not exceed the specifications listed below for the device used.

Device	Frequency Band	Gain
	Cellular Band	4.0 dBi
	PCS Band	3.0 dBi
AirLink RV50	Band 2	3.0 dBi
(N7NMC7355	Band 4	4.0 dBi
2417C-MC7355)	Band 13	4.0 dBi
	Band 17	4.0 dBi
	Band 25	3.0 dBi
AirLink RV50(X)	Bands 2, 4, 5, 12, 13, 25, 26	6.0 dBi
(N/NMC7455) 2417C-MC7455)	Band 7, 41	9.0 dBi

E.3 EU

Sierra Wireless hereby declares the AirLink RV50(X) devices is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The RV50(X) displays the CE mark.

CE

Changes or modifications to this device not expressly approved by Sierra Wireless could void the user's authority to operate this equipment.

This product is only to be installed by qualified personnel.

E.4 Declaration of conformity

The Declaration of Conformity made under Directive 1999/5/EC is available for viewing at:

RV50X: https://source.sierrawireless.com/resources/airlink/certification_and_type_ approval/rv50x_ce_declaration_of_conformity/

RV50: http://source.sierrawireless.com/resources/airlink/-certification_and_type_approval/rv50_ ce_declaration_of_conformity/

E.5 RoHS compliance



Sierra Wireless SA 24 Boulevard des Îles 92130 Issy-les-Moulineaux France Phone +33(0) 1 46 29 08 00 www.sierrawireless.com

DECLARATION OF EUROPEAN UNION RoHS COMPLIANT PRODUCT

Sierra Wireless S.A. for itself and its subsidiaries (collectively, "Sierra Wireless") certifies that to the best of its knowledge the products identified below to be "RoHS Compliant":

Item	Product Description
1	RV50
2	RV50x
3	ACCESSORY, RV50, DIN MOUNT BRACKET

RoHS compliant defines that the product conforms to the requirements of the European Union's on the restriction of the use of certain hazardous substances in electrical and electronics equipments directive, 2011/65/EU ("RoHS directive"), including directive 2015/863 amending annex II. The RoHS directive is with respect to any homogenous components used in the product as shipped by Sierra Wireless, in its entirety.

ROHS - Exemptions according to annex III

No exemption

 \Box Exemption 6(b): Lead as an allying element in aluminum containing up to 0.4 % lead by weight \boxtimes Exemption 6(c): Copper alloy containing up to 4 % lead by weight

Exemption 7(a): Lead in high melting temperature type solder (ie lead-based alloys containing 85% by weight or more lead)

⊠ Exemption 7(c)-I: Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, eg piezoelectronic devices, or in a glass or ceramic matrix compound

□ Exemption 7(c)-II: Lead in dielectric ceramic in capacitors for a rated voltage of 125 V AC or 250 V DC or higher

□ Exemption 15: Lead in solders to complete a viable electrical connection between semiconductor die and carrier with integrated circuit flip chip packages.

 \Box Other exemption than above.

Sierra Wireless has reach its conclusion that the products listed above are RoHS compliant based on its knowledge and belief via internal design controls, analytical test data and information provided by its component suppliers. However, Sierra Wireless makes no representation or warranty as to the accuracy of such third party information.

Sierra Wireless, S.A.

MARE

Name: Rafet Lakhdar Title: Director Global Customer Quality Date: January 10th, 2018

Limited warranty

Products manufactured by Campbell Scientific are warranted by Campbell Scientific to be free from defects in materials and workmanship under normal use and service for twelve months from the date of shipment unless otherwise specified on the corresponding product webpage. See Product Details on the Ordering Information pages at www.campbellsci.com 2. Other manufacturer's products, that are resold by Campbell Scientific, are warranted only to the limits extended by the original manufacturer.

Refer to www.campbellsci.com/terms#warranty ☐ for more information.

CAMPBELL SCIENTIFIC EXPRESSLY DISCLAIMS AND EXCLUDES ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Campbell Scientific hereby disclaims, to the fullest extent allowed by applicable law, any and all warranties and conditions with respect to the Products, whether express, implied or statutory, other than those expressly provided herein.

Assistance

Products may not be returned without prior authorization.

Products shipped to Campbell Scientific require a Returned Materials Authorization (RMA) or Repair Reference number and must be clean and uncontaminated by harmful substances, such as hazardous materials, chemicals, insects, and pests. Please complete the required forms prior to shipping equipment.

Campbell Scientific regional offices handle repairs for customers within their territories. Please see the back page for the Global Sales and Support Network or visit www.campbellsci.com/contact 2 to determine which Campbell Scientific office serves your country.

To obtain a Returned Materials Authorization or Repair Reference number, contact your CAMPBELL SCIENTIFIC regional office. Please write the issued number clearly on the outside of the shipping container and ship as directed.

For all returns, the customer must provide a "Statement of Product Cleanliness and Decontamination" or "Declaration of Hazardous Material and Decontamination" form and comply with the requirements specified in it. The form is available from your CAMPBELL SCIENTIFIC regional office. Campbell Scientific is unable to process any returns until we receive this statement. If the statement is not received within three days of product receipt or is incomplete, the product will be returned to the customer at the customer's expense. Campbell Scientific reserves the right to refuse service on products that were exposed to contaminants that may cause health or safety concerns for our employees.

Safety

DANGER — MANY HAZARDS ARE ASSOCIATED WITH INSTALLING, USING, MAINTAINING, AND WORKING ON OR AROUND **TRIPODS**, **TOWERS, AND ANY ATTACHMENTS TO TRIPODS AND TOWERS SUCH AS SENSORS, CROSSARMS, ENCLOSURES, ANTENNAS, ETC.** FAILURE TO PROPERLY AND COMPLETELY ASSEMBLE, INSTALL, OPERATE, USE, AND MAINTAIN TRIPODS, TOWERS, AND ATTACHMENTS, AND FAILURE TO HEED WARNINGS, INCREASES THE RISK OF DEATH, ACCIDENT, SERIOUS INJURY, PROPERTY DAMAGE, AND PRODUCT FAILURE. TAKE ALL REASONABLE PRECAUTIONS TO AVOID THESE HAZARDS. CHECK WITH YOUR ORGANIZATION'S SAFETY COORDINATOR (OR POLICY) FOR PROCEDURES AND REQUIRED PROTECTIVE EQUIPMENT PRIOR TO PERFORMING ANY WORK.

Use tripods, towers, and attachments to tripods and towers only for purposes for which they are designed. Do not exceed design limits. Be familiar and comply with all instructions provided in product manuals. Manuals are available at www.campbellsci.com. You are responsible for conformance with governing codes and regulations, including safety regulations, and the integrity and location of structures or land to which towers, tripods, and any attachments are attached. Installation sites should be evaluated and approved by a qualified engineer. If questions or concerns arise regarding installation, use, or maintenance of tripods, towers, attachments, or electrical connections, consult with a licensed and qualified engineer or electrician.

General

- Protect from over-voltage.
- Protect electrical equipment from water.
- Protect from electrostatic discharge (ESD).
- Protect from lightning.
- Prior to performing site or installation work, obtain required approvals and permits. Comply with all governing structure-height regulations.
- Use only qualified personnel for installation, use, and maintenance of tripods and towers, and any attachments to tripods and towers. The use of licensed and qualified contractors is highly recommended.
- Read all applicable instructions carefully and understand procedures thoroughly before beginning work.
- Wear a hardhat and eye protection, and take other appropriate safety precautions while working on or around tripods and towers.
- **Do not climb** tripods or towers at any time, and prohibit climbing by other persons. Take reasonable precautions to secure tripod and tower sites from trespassers.
- Use only manufacturer recommended parts, materials, and tools.

Utility and Electrical

- You can be killed or sustain serious bodily injury if the tripod, tower, or attachments you are installing, constructing, using, or maintaining, or a tool, stake, or anchor, come in contact with overhead or underground utility lines.
- Maintain a distance of at least one-and-one-half times structure height, 6 meters (20 feet), or the distance required by applicable law, whichever is greater, between overhead utility lines and the structure (tripod, tower, attachments, or tools).
- Prior to performing site or installation work, inform all utility companies and have all underground utilities marked.
- Comply with all electrical codes. Electrical equipment and related grounding devices should be installed by a licensed and qualified electrician.
- Only use power sources approved for use in the country of installation to power Campbell Scientific devices.

Elevated Work and Weather

- Exercise extreme caution when performing elevated work.
- Use appropriate equipment and safety practices.
- During installation and maintenance, keep tower and tripod sites clear of un-trained or non-essential personnel. Take precautions to prevent elevated tools and objects from dropping.
- Do not perform any work in inclement weather, including wind, rain, snow, lightning, etc.

Maintenance

- Periodically (at least yearly) check for wear and damage, including corrosion, stress cracks, frayed cables, loose cable clamps, cable tightness, etc. and take necessary corrective actions.
- Periodically (at least yearly) check electrical ground connections.

Internal Battery

- Be aware of fire, explosion, and severe-burn hazards.
- Misuse or improper installation of the internal lithium battery can cause severe injury.
- Do not recharge, disassemble, heat above 100 °C (212 °F), solder directly to the cell, incinerate, or expose contents to water. Dispose of spent batteries properly.

WHILE EVERY ATTEMPT IS MADE TO EMBODY THE HIGHEST DEGREE OF SAFETY IN ALL CAMPBELL SCIENTIFIC PRODUCTS, THE CUSTOMER ASSUMES ALL RISK FROM ANY INJURY RESULTING FROM IMPROPER INSTALLATION, USE, OR MAINTENANCE OF TRIPODS, TOWERS, OR ATTACHMENTS TO TRIPODS AND TOWERS SUCH AS SENSORS, CROSSARMS, ENCLOSURES, ANTENNAS, ETC.



Campbell Scientific regional offices

Australia

Location:	Garbutt, QLD Australia
Phone:	61.7.4401.7700
Email:	info@campbellsci.com.au
Website:	www.campbellsci.com.au

Brazil

Location:São Paulo, SP BrazilPhone:11.3732.3399Email:vendas@campbellsci.com.brWebsite:www.campbellsci.com.br

Canada

Location:	Edmonton, AB Canada
Phone:	780.454.2505
Email:	dataloggers@campbellsci.ca
Website:	www.campbellsci.ca

China

Location:	Beijing, P. R. China
Phone:	86.10.6561.0080
Email:	info@campbellsci.com.cn
Website:	www.campbellsci.com.cn

Costa Rica

Location:	San Pedro, Costa Rica
Phone:	506.2280.1564
Email:	info@campbellsci.cc
Website:	www.campbellsci.cc

France

Location:	Vincennes, France
Phone:	0033.0.1.56.45.15.20
Email:	info@campbellsci.fr
Website:	www.campbellsci.fr

Germany

Location:Bremen, GermanyPhone:49.0.421.460974.0Email:info@campbellsci.deWebsite:www.campbellsci.de

India

Location:	New Delhi, DL India
Phone:	91.11.46500481.482
Email:	info@campbellsci.in
Website:	www.campbellsci.in

South Africa

Location:	Stellenbosch, South Africa
Phone:	27.21.8809960
Email:	sales@campbellsci.co.za
Website:	www.campbellsci.co.za

Spain

Location:	Barcelona, Spain
Phone:	34.93.2323938
Email:	info@campbellsci.es
Website:	www.campbellsci.es

Thailand

Location:	Bangkok, Thailand
Phone:	66.2.719.3399
Email:	info@campbellsci.asia
Website:	www.campbellsci.asia

UK

Location:	Shepshed, Loughborough, UK
Phone:	44.0.1509.601141
Email:	sales@campbellsci.co.uk
Website:	www.campbellsci.co.uk

USA

Location:	Logan, UT USA
Phone:	435.227.9120
Email:	info@campbellsci.com
Website:	www.campbellsci.com